

## GENERAL MANAGERS REPORT 2020/2021

Dear Member,

It has been another challenging year for the Club with the restrictions and mandatory lockdown on the 26<sup>th</sup> of June and then reopening again on the 11<sup>th</sup> of October.

I would like to thank all the staff that assisted the Club through this period, the Board of Directors and the Golfing Members who continued to patronise the Club. Despite the challenges the Club has had a very successful year financially.

Major works to the Northern Terrace Balcony and the first tee and cart marshalling area look fantastic and are a highlight when coming to the Club. Additional drainage work and irrigation installation also took place to complement the work done in the previous year.

Congratulations to the Greenkeeping Team lead by Andrew Banning. Despite the significant increase in golf rounds the course has been in excellent condition throughout the year. Jason Hart and the Golf Shop team have had to constantly adapt to changing rules, tee scheduling, vaccination management and have recently implemented the new 'MiClub' booking software and scoring application. Chef Melissa Dixon and her team produced some excellent food during lockdown with the 'Aqua at Home' program and placed second in this year's 'Chef Table' competition for regional clubs. We are very proud of our food offering.

The Front Desk Team have done an amazing job with many additional challenges with the checking in of patrons and members. The Administration Team have also been very busy managing membership enquiries and waitlists. I would like to personally thank all the staff at Shelly Beach Golf Club for their efforts. We have some wonderful people working here at the Club.

As the saying goes, all good things must come to an end and after almost five years in the role of General Manager, I completed my tenure on the 22<sup>nd</sup> of October. Thank you to the Board and the team of volunteers for their efforts, thank you to the Club sponsors, thank you to the contractors that help with keeping the Club operational and thank you to the 1000's of members who patronise the Club and make it a wonderful place to spend leisure time with your friends. I am looking forward to enjoying the Club and its facilities as a member and wish my successor the very best in taking the Club forward.

Scott Armstrong